



Open 24/7

AGM Report

April 2014 - March 2015

Funders



Message from the Chair

For English Online, this past year has been one of great challenges, followed by even greater growth.

The first year of the new Board of Directors was a busy one—for most of us, the process of reviewing budgets and by-laws and attending board meetings and several strategic planning sessions was both exhausting and exhilarating! We were heartened by the return of Margery Soloman who has provided for us some continuity with the original Board of Directors.

Then, in the fall of 2014, it became clear that English Online's physical location no longer served the needs of the organization. After great deliberation, the decision was made to relocate. The difficulty of the move was enhanced by the accompanying need to retire the learning platform. The staff of English Online met both of these challenges head on, and by the beginning of April, the organization was in a new location with a new, impressive website!

English Online is now once again faced with a considerable challenge: after seven years of service, our Executive Director, Briar Jamieson, has announced her intention to leave the organization. The dedication and determination that Briar has shown have allowed the growth and development of English Online from a fledgling organization to one that is known and respected nationwide. We owe her a huge debt of gratitude, and we wish her well!

As we look toward the future, I know that the knowledgeable and dedicated professionals who are the heart of English Online will once again embrace this and other changes in the coming year with the same spirit of optimism and enthusiasm!

Jo-Anne Schick
Chair, Board of Directors

Mission

To provide a comprehensive online environment that brings the best resources, people and technology together to address newcomers' unique needs for settlement and integration into the workplace and the community

Message from the Executive Director

Dear English Online Stakeholders,

Our theme for this year's AGM is "Open". In this spirit, highlighted below are our accomplishments over the past fiscal year.

In order to better serve our primary stakeholders, newcomers to Manitoba, English Online (EO) shifted to a new technology platform, www.youliveandlearn.ca. This new platform is mobile responsive and has open access 24/7 to resources for language learners and new Manitobans.

In line with current trends in online educational practices, EO started transitioning its licences for articles and learning resources to Open Educational Resources (OER). As a result, the broader settlement and language sector can reuse, remix, and adapt materials and create efficiencies within their own organizations for our mutual constituents and beyond.

This year EO opened up the annual Realize Forum to a two-day online event with two keynote speakers and four concurrent time streams. Presenters and moderators hailed from across the country. Language teachers continue to access the www.realizeforum.ca website to view achieved webinars.

EO shifted to a settlement service focus in keeping with our federal funder's guidelines. As a result, we hired a website developer and content curators. As well, we have grown our national stature through presentations at TESL Canada in May 2014, and the International TESOL Conference in March 2015. EO also relocated twice this year. The 1st move was with our then co-located partner, and the 2nd move was to our own independent space, the first since our inception.

It is hard to believe that I started as the sole staffer at EO 7 years ago with only a business plan. Since then, EO has grown to serve over 1000 learners annually with a staff of 12 persons, and we have become renowned as online language teaching subject matter experts presenting at conferences and nominated for an international award.

It has been a privilege to build EO alongside a group of dedicated and high-calibre professionals. I thank our staff, board, volunteers and funders for their commitment and ongoing support. We have learnt so much from each other as adult educators, and my greatest wish is that this culture of "open" will continue to thrive at EO.

Sincerely,
Briar Jamieson

700 New Registrations
86 Pre-Arrival Registrations
936 Average Unique Logins/month



Health Care

- 1** Emergency Help
- 1** Finding a Family Doctor
- 1** Health Care Options
- 1** Mental Health & Addiction Services



Employment

- 5** Career Planning
- 3** Employee Rights
- 4** Job Application
- 5** Job Search
- 2** Other Sources of Income
- 2** Retirement Planning
- 4** Workplace Culture



About Canada



Learning Strategies



Community Circles



Digital Citizenship



Education



Rights and Freedoms

Live
Settlement Information
links to MB services for newcomers



Living in Manitoba



Language Training



Law and Justice



Money and Finances



Group Study

245 Drop-In Workshops

8 Mini Courses



Self Study

8 English Modules

40 Canadian idioms activities

7 iEnglish

Learn Language Learning Facilitated Community of Learners

“I believe this is a valuable service you provide to newcomers and I want to personally thank for that.”
Francesco



eVolunteers

23 eTutors

14 eSettlement

8 eMentor



LINC HS

40 One-on-One Clients

“My summer course learning plan was very helpful. It was like my daily, weekly and monthly planner. This plan helped organize my thoughts and create my own study schedule.”
Natalia P.

Teaching with Technology Webinars

Break The Ice... Online! **November 2014**

ePortfolios For Your Life And Your Career **October 2014**

WWW As a Gigantic Repository of Authentic Materials **September 2014**

Language Skills 2.0: Speaking **August 2014**

Webquests and Task-Based Teaching **July 2014**

Web Conferencing Tools for e-Learning **June 2014**

How to Get Most Out of 60 Minutes, or Flip your Session with Open Access Resources **May 2014**

REALIZE!

www.realizeforum.ca



Realize Forum January 23-24, 2015

“The feeling of immediacy despite the great distances involved, and the excellence of the presentations.”

797 registrations
45 presenters and 18 moderators trained
35+ hours of participant training delivered
2 Keynotes: total of **422** live views, **842** same day playbacks
32 Realize sessions delivered
216 participants on average in concurrent sessions
198 badges and 257 certificates of participation issued



Webinars & Newsletters

6 webinars, total 11x1-hour live sessions delivered
1233 asynchronous views of the webinar recordings
7 Teacher Newsletter created and distributed

“The sessions and the presenters were very good. I enjoyed being able to participate online from my home. In some ways, the REALIZE! forum seemed more personable than many conferences where participants attend in person.”



Outcomes

100% of presenters said that the REALIZE! Forum fulfilled their expectations in academic/professional terms and they would recommend REALIZE forum to others.
85% of participants said that REALIZE! Forum provided great possibilities for sharing and dissemination of best practices across the country
88% of participants said that REALIZE! Forum demonstrated a sustainable professional development model.

The Platform is Dead. Long Live the Platform.

After 6 years, the Online Learning Platform was retired on March 31, 2015. EO's transition platform was launched March 27, 2015, www.youliveandlearn.ca. In the three months leading up to the launch staff worked hard to create a new site and transition materials.

Moving on up.

English Online Inc. moved into new premises on March 31, 2015. A splash of orange paint and a sign on our door make this a space to call our own.

294 Portage Avenue, Unit 610
Winnipeg, MB
R3C 0B9

Staff (as of March 31, 2015)

Briar Jamieson, Executive Director
Natalia Aleko, Lead Teacher Services
Iwona Gniadek, Lead Learner Services
Pei-Jean Toews, Registration Assistant
Yuliana Bagan, Coordinator, Teacher Services
Margarita Bereznyanskaya, eVolunteer Coordinator
Len Loza, Writer/Curator
Kaori Matsuo, eFacilitator
Arra Panlilio, eFacilitator
Blaine Roberts, eFacilitator
Johanna Schmidt, Front End Developer
Evelyn Williams, Writer

Future Plans

Our organizational strategy for the next three years is to concentrate on intensifying online settlement services for Manitoba and Manitoba-bound clients. In the past three years, English Online (EO) has been working on broadening its settlement services and updating technology; our next phase is to strengthen and deepen our core online services to Manitoba newcomers rather than initiating new services.

English Online goals include

- providing standardized accessible information
- cultivating partnerships with local experts
- reaching under-served areas in Manitoba
- transitioning materials openly to new platform
- adding articles for Francophone newcomers

English Online Inc. will investigate ways to diversify funding; specifically social enterprise/commercial strategies to ensure organizational continuity and social impact.

Thank You

Volunteers April 1, 2014 to March 31, 2015

Board Members

Jo-Anne Schick, Chair
Kelly Plunkett, Vice-Chair
Mary Anne Gribben, Treasurer
Doreen Cooper
Irin Gregis
Marcela Mangarelli
Traicy Robertson
Margery Soloman

e-Settlement Volunteers

Sharmila Vijayann
Terminder Singh
Jeff Omega
Kateryna Solnyshkina
Parminder Jassal
Cristina Licup
Kassahun Shambo
Edlyn Consigna
Rupinder Pannu
Monir Banirazimotlagh

e-Mentor Volunteers

Mary Kutarna
Abid Anwar
Evelyn Williams
Mercedes Hudson
Yiling Hou
Trish Rempel
Koye Ogundare
Idowu Oduntan

e-Tutor Volunteers

Francine Beattie
Sharmila Vijayann
Lillian Bernard
Liudmila Tarasova
Mariam Rezkalla
Shazana Nalim
Annet Chu
Carol Falconer
Rajwinder Nagpal
Hilda Reed
Zoe Mukura
Adele Beitler
Essam Mosaad
Erum Imran
Tatiana Nedelko
Marita Omega-Nalam
Asiya Yahya
Carlos Barrera
Yadong Xu
Lawrence Marmel
Yvonne Marshall
Shazma Tahir
Rachel Gurofsky
Maureen Bundgaard
Alex Tilley
Maria Flores
Kezia Malabanan



Sue Zhu
Mary Kutarna
Alison McGillivray
Saeed Nazari
Marina Sokolova
Daisy SANCAK
Nesrin Shehata
Janet Waiyaki
Hope Burrridge
Rochelle Cordova
Yi-fang Chen
Milica Radisic
Suharshini Wickremeratna
Di Andrea Johnson
Magdalene Shin
Pamela McKenzie Wayne
Fran M. Read
Paula Segal
Ann Martino
Clarissa Armas
Samir Hammad
Farnaz Saghafi
Nadzeya Rahavaya
Carol Neufield
Carolyn (Kerri) Bryan

REALIZE!15 Moderator Team:

Mary Wade (BC)
Desmond Ho (ON)
Carolyn Moi (BC)
Desirae Mercer (MB)
Greg Reader (MB)
All Advisory Committee members
English Online staff.

REALIZE!15 Advisory Committee Members:

Lorraine Hudson (ON)
Sara Yuen (BC)
Carol Derby (NS)
Michael Landry (NS)
Oksana Shkurska (NS)
Lisa Rochman (AB)
Diane Ramanathan (ON)
Kathryn Rockwell (BC)
Elena Maggio (ON)
Natalia Aleko (MB)
Yuiliana Bagan (MB)
Briar Jamieson (MB)

