

2016-2017: Good to Great

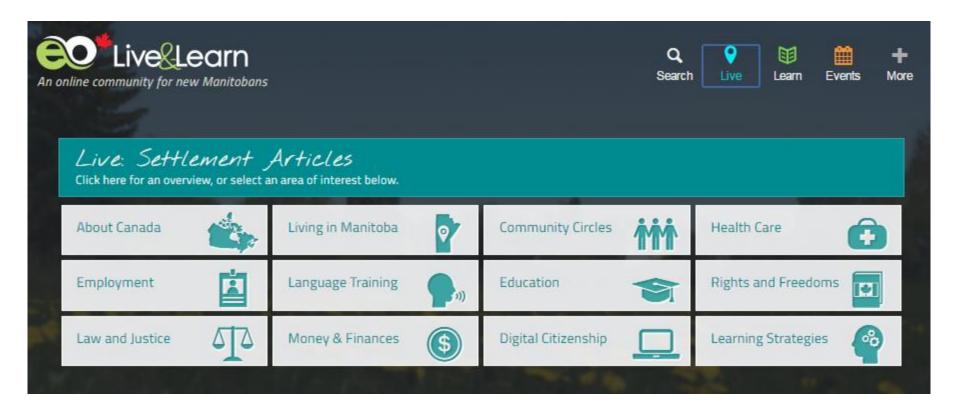
EO Annual General Meeting September 21, 2017



live learn.ca



Settlement Articles ("Live")



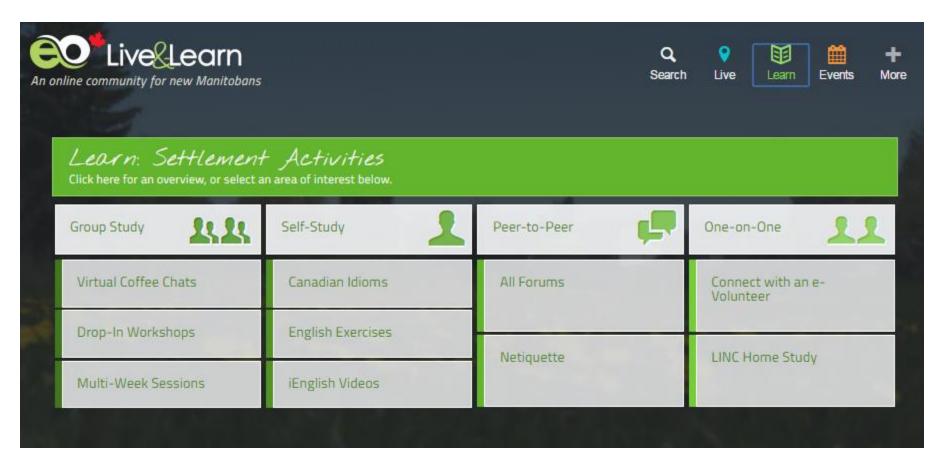


Settlement Services



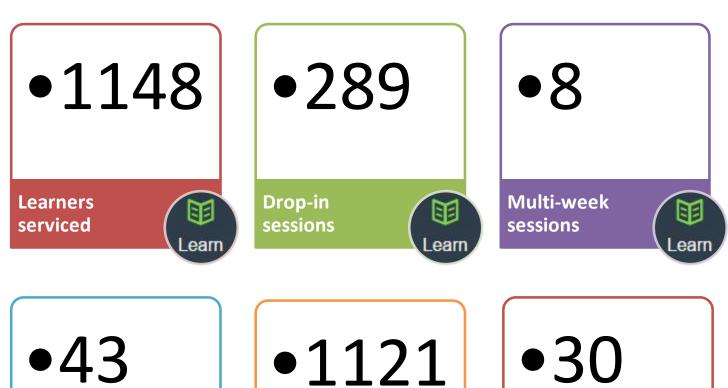


Learning activities ("Learn")





Learner Services



Canadian **Idioms** activities



LINC HomeStudy classes



Weekly **Learning Plans**



Livelearn.ca Website Stats

Total of **670 registered learners** logged in to access Live & Learn learning options

4,817 times logged-in learners accessed **settlement articles**

14,058 times logged-in learners accessed language exercises and lessons

63 logged-in learners accessed CLB3-4 articles, with 202 total visits

25,466 unique **users across Canada** spent **4,152 hours** on livelearn.ca with a total of **123,732** page views

"Assisting new Canadians as an e-volunteer is a truly rewarding experience. English Online staff provide all the technology tips, training and creative ideas and we gain the benefit of meeting and helping new Canadians and learning about different cultures. I enjoy learning from the rich EO webinars and teaching from the comfort of my home! "

(EO e-Tutor/Career e-Mentor).

"I want to say thanks to all the staff from English Online for giving me such an opportunity to be an e-Volunteer, for teaching ME in the beginning how to work online. All the webinars that were provided by English Online were really interesting, useful and helpful. I got lots from them and they helped me plan, create and make my online lessons more interesting." (EO e-Tutor)

In September 2016, I started e-tutoring with English Online to gain experience while taking my Teaching English as a Second/Foreign Language Certificate. Since then, I have had many students and continue as an e-tutor. English Online truly appreciates their volunteers. You have access to their many resources and the wonderful support of the volunteer coordinator Tatiana Nedelko. As well, there are training sessions and coffee chats with other volunteers and the volunteer coordinator. You learn about new teaching techniques and resources. More importantly, you feel that you are part of a team even though it is an online initiative." (EO e-Tutor)

"This program really helped me put my skills to practice. I learned about new technologies involved in online teaching. I learned about various topics by regularly participating in the online technology webinars. All that helped my professional development in the field of teaching."

(EO Career e-Mentor)

Being an e-tutor helped in my professional development as it got me using Skype for the first time, and screen sharing, which is wonderful. I also really enjoy the webinars and ways to keep in touch with the organization and other e-tutors. It is also a great way to keep learning, as the webinars, in part, always focus on sharing ideas and new, exciting technology."

(EO e-Tutor)

"Joining the e-Volunteering program as an e-tutor almost a year and a half ago was one of the most significant steps I took in my teaching career, as it enhanced my online teaching skills, exposed me to different types and cultural backgrounds of learners, and above all, it has given me the opportunity to be able to help others. On a professional level, I believe that being one of the e-tutors with English Online has opened doors for me to be accepted in two teaching positions in Ontario, Canada where one of them is an online teaching position." (EO e-Tutor)

At hand is the English Online office team creating guidance and learning opportunities! This is achieved by conducting online meet ups and professional seminars with other volunteers. Sharing educational knowledge and techniques is valuable for us. It ensures our learners are getting up to date information needed for language development, workplace integration, and settlement".

(EO e-Tutor)

English Online is an excellent platform for ESL tutors as well as for learners. For me, it is a big opportunity to teach as an e-Tutor volunteer with English Online. I'd like to recommend new ESL teachers to volunteer with English Online in their e-Volunteering program. They are providing rich and meaningful professional learning opportunities." (EO e-Tutor)

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(EO e-Tutor)

"English Online also provides the facility to their e-Tutor volunteers and learners, to schedule their sessions according to their availability and ease of time. It is a big opportunity for learners to participate in learning at their own pace, in their own time, without having to deal with a fixed classroom schedule.

A big "Thank You" to English Online! " (EO e-Tutor)

"I have taken online workshops, virtual coffee chats and the Summer Course. Learning with EO is very convenient! No need for child care, no need to travel, and the lessons are useful. I don't only learn English, I learn about Manitoba and Canada as well. I joke with my relatives back home that I now know more about Canada than my home country.." (Sana, EO learner)

"There are so many reasons to like the EO program. Its system is simple, the facilitators are friendly, and you can interact with people from different origins and nationalities. You can sit at home and get valuable knowledge. It has helped increase my confidence." (Zainab, EO learner)

"I like the enthusiasm, involvement and team spirit of efacilitators. They are always open to listen and encourage the participants. The topics discussed in the group have great importance in our daily life. These virtual classes really motivate newcomers to work on their language."

(Joy, EO Learner)

"Live and Learn is perfect for parents like me who have work and have kids. I definitely recommend Live and Learn even for people who can attend school. You can find really good materials here. You have a lot of information, you even have seminars! In my opinion, it's great! I definitely recommend it." (Monica, EO learner)

"Overall, I have huge improvement in skills: speaking and listening.
Fluency in English in Canada is not a piece of cake." (Ghirmay, EO Learner)

"Learning Canadian idiom helped me feel more comfortable when I had conversations with Canadian people." (Hoang, EO learner)

"I thought that my English was fluent but I learnt a lot of new Canadian idioms. I was surprised there are so many of them used in day to day conversations." (Kidist, EO learner)

"English Online is very useful for newcomers because it not only helps us improve English, but also helps increase our knowledge of many different topic." (Hoang, EO learner)

"Overall, I can say that the summer course was very helpful and I am grateful to the e-facilitators who patiently listen to us even though most of the time, our way of delivering words or sentences were very hard to understand. We, the English learners are very thankful to the government for giving us the opportunity to learn without any cost. Thank you!" (Anonymous, Feedback Survey)

"I have studied English with English Online since November 2016 via Skype. My e-Facilitator was Blaine. Blaine is an extraordinary teacher, patient, helpful, always smiling, intelligent person with sense of humor. He has excellent communication skills. I recommend you should have lessons with him. After his classes I feel really more confident. Blaine's classes were a great help in my preparation for life in Canada. Another great thing about the virtual coffee chats is Blaine's positive and encouraging influence. He really cares about his students and gets to know them not as clients, but as people. His classes were both interesting and extremely helpful for me." (Natalia, EO learner)

"I feel like I'm very privileged to be an student of English Online. Thank you very much for your help. I really appreciate that. Hopefully you continue helping newcomers like me. It really helps me specially on my case that I don't have the liberty to come in the physical classroom anymore.

Again, thank you and hoping the best to your organization.

(Arnel, EO learner)

"The instructors are great, they really enjoy teaching and for me it does not make any difference that we are not in the same room. I'm able to see them and they are able to explain and answer questions that students may have. They are really helpful with everyone and they are always open to questions.

(Monica, EO learner)

"It's my pleasure to be a student in English online. I really feel more comfortable to live in Winnipeg after passing a few sessions Coffee chat in the morning. The articles that they are sending to students every month are very useful and some of them are even more detailed relative to the other articles. Our E-facilitators run the classes perfectly. They provide students with the help they need regarding their English questions. Even tough the sessions are on line the conversations made during class times feel as if they are face to face. Thanks! (Firouzeh, EO learner)

"Based on my experience, having proper information is the best tool to solve a problem. I advise newcomers to know more about Manitoba – the lifestyle, weather, culture, system, and others. They should not hesitate nor feel shy about asking for information. EO is one of the best sources of settlement information and guidance. I advise newcomers to register with EO and avail of the free service". (Zainab, EO learner)

"I would definitely recommend English Online for everyone, even for the people that are able to attend classroom classes. There is so much information on the Live & Learn webpage that is really helpful for all new comers, and not so new too. Before ending I would like to say thanks to all the people that make this great resource come true. Specially the instructors!!!"

(Monica, EO learner)



Joy Frett, EO learner

"I like the enthusiasm, involvement and team spirit of efacilitators. They are always open to listen and encourage the participants to communicate their own ideas and views in various important topics. I feel all participants are comfortable to talk and learn in the group. Irrespective of language capabilities, efacilitators ensure that everyone gets their turn. Also, the topics discussed in the group have great importance in our daily life. These virtual classes really motivate newcomers to work on their language"



Nikita Kovyazin EO Learner

"The best thing about learning with English Online is that it gives me the opportunity to communicate with a variety of people from different countries. We don't only learn from an e-facilitator, we learn from all the participants. It is great to share views, hear about different experiences, varied accents, and different levels of English! This experience prepares us for living in Winnipeg as it is the most diverse city in the world"



Mervi Nishantha Gunatilaka, EO learner (with wife and kids)

"Settling in a new country is a challenging task. We have to undergo many transitions. Mental anguish happens when we do not get culturally expected results. But if we study, understand, and be better prepared for them, we can face challenges easily."



Zainab (Jeny) Ghulam Rasool, FO learner

"I decided to learn with EO because I am a homemaker and because I was already facing the challenges of weather, culture, and lifestyle. Being online was convenient, easily accessible and flexible. Honestly speaking, at that time, I did not have good computer skills but the EO staff helped me understand the whole system."



"I have taken online workshops, virtual coffee chats and the Summer Course. Learning with EO is very convenient! No need for child care, no need to travel, and the lessons are useful. I don't only learn English, I learn about Manitoba and Canada as well. I joke with my relatives back home that I now know more about Canada than my home country,"

Sana Naveed Ahmed, EO learner (with Natalia and Margarita)



Echo Duan, EO learner

"I was so inspired by the other learners I met during the chats. I could see their progress every time I meet them online. From knowing very little English, they improved with every session. It was very encouraging."



Monica Del Pino Meller, EO learner

"Live and Learn is perfect for parents like me who have work and have to take care of kids. I'm really comfortable learning online but I'm aware that it can be hard for some people. But I definitely recommend Live and Learn even for people who can attend school. You can find really good materials here. You have a lot of information, you even have seminars! In my opinion, it's great! I definitely recommend it."

Thank you!

- English Online thanks all the volunteers (Board members and e-volunteers) and staff for their unfailing loyalty, exemplary professionalism and genuine desire to help newcomers become successful members of Canadian society.
- English Online also thanks IRCC for funding our services and the Project Officers - Maureen Clearwater and Erica Eng - for their guidance and support in the 2016-2017 fiscal year.